

Mr Rob Lovell
6/74 Barbican Street
Shelley
6148

30/06/2005

Park Auto Centre
709 Albany H'way
East Victoria Park
6101

Dear Park Auto Centre (Phil Doherty)

I recently purchased a Ford Falcon BA sedan from your dealership I can report that it was a thoroughly enjoyable transaction.

I was impressed by the salesman's (Arron Reddall) knowledge of vehicles and his willingness to allow me to test drive cars despite them being in practically inaccessible position on the lot, and his professionalism is a credit to him.

I would not hesitate to recommend your dealership to anyone considering a vehicle purchase. Particularly if it is their intent to get a quality car at the best possible price, delivered trouble free with a minimum of hassle from an organisation that clearly operates with integrity and delivers splendid customer service.

My sincere thanks for the courtesy showed to me from your dealership in purchasing a vehicle from you.

Yours sincerely

A handwritten signature in black ink that reads "Rob Lovell". The signature is written in a cursive style with a large, stylized 'R' and 'L'.

Rob Lovell